

**Automating Clinical Pathways in Surgery** 

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### PROVIDER'S CHALLENGES



#### **Care Adherence**

Medication and exercise nonadherence increases health care costs and leads to worsening of patient disease.



#### Administrative Work

Over 60 minutes per patient spent on administrative paper work and phone calls.



#### **Patient Experience**

Competition requires hospitals improve patient experience through offering new solutions.



#### **No-shows and Cancellations**

Even 17% of operations are cancelled last-minute, each one costing \$2,500.





### THIS IS HOW WE DO IT



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### A SINGLE COMMUNICATION CHANNEL

#### BEFORE

Child's Name: \_\_\_\_

AUSTIN ORAL & MAXILLOFACIAL SURGERY			
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Barry D. Cunningham, DDS, MSD	Fred J. Voorhees, DDS, MSD	Thomas S. Weil, DDS, MD
Brad A. Theriot, DDS	George M. Grant, DDS, PhD	Andrea L. Quaroni, DDS, ME
James C. Fuselier, DDS, MD	William C. Cain, DDS, MD	Russell D. Cunningham, DDS, MD
Michael P. Ding, DDS MD	Travis W. Kern, DDS, MD, board eligible	Craig Knell, DDS, MD, board eligible

Diplomates, American Board of Oral and Maxillofacial Surgery • Fellows, American Association of Oral and Maxillofacial Surgeon

38th Street - 512-454-6725	Mopac - 512-346-7949	William Cannon - 512-447-6684
Hymeadow -512-258-3764	Marble Falls - 830-798-1054   888-322-8382	Georgetown - 512-869-0529
LaGrange - 979-968-8510	San Marcos - 512-396-4689	Temple - 254-771-116
www.austinoralsurgery.com	Lakeway - 512-263-9544	Medlink (after hours) - 512-323-5465

#### Pre-Operative Instructions for Surgery and Anesthesia

- GENERAL: Prepare for your post-operative period so that your experience and outcome is the best it can be. Read instructions provided Your doctor and/or surgical assistant will review the post operative procedures after your surgery, giving you an opportunity to obtain clarification, as necessary
- · Prepare for a recuperation period. Patients undergoing a procedure similar to yours require (on average) a minimum of days of recuperation, during which time you should plan to be away from work/school and have limited physical activity.
- If the patter is a minor (less than 18 years of age), a parent or legal guardian must be present during the surgery
   Cell Phones please turn off cell phones while in the surgical and recovery rooms.
- · If you prefer to listen to your own music, you may bring an i-pod (or similar) with small earphones
  - IF YOU ARE SCHEDULED FOR INTRAVENOUS ANESTHESIA
- Have an empty stomach. See further instructions on the back of this page.
   Do not drink alcohol the day before your surgery.
- · Arrange for a responsible person to escort you to your appointment, remain with you in our office for the duration of your surgery, and drive you home
- Clothing
  - Wear comfortable and warm two piece clothing, with short sleeves or sleeves that can be easily drawn above the
  - elbow.
     Wear shoes that are comfortable and safe. Do NOT wear Flip-Flops or high heels.
  - Do not wear excessive jewelry.
- Bring loose fitting sweater or jacket because the surgery and recovery rooms are often cool to the recovering patient. Remove contact lenses, except perma-lenses, before your surgical appointment.
   Austin Oral Surgery is not responsible for contact lenses, jewelry, cell phones, or other electronics

#### MEDICATION

· Have all prescriptions filled prior to your surgical appointment. Begin taking medications as prescribed by your oral surgeon. Instructions will be on the bottle. Note that you should begin taking the antibiotic, ibuprofen, and peridex (if prescribed) the night prior to your surgery.

- Continue taking any (all medications which have beep rescribed by other doctors for other medical conditions.
   If it is necessary to take medication on the morning of the surgery and you are scheduled for intravenous anesthesia, use
- the least amount of water necessary to swallow them.

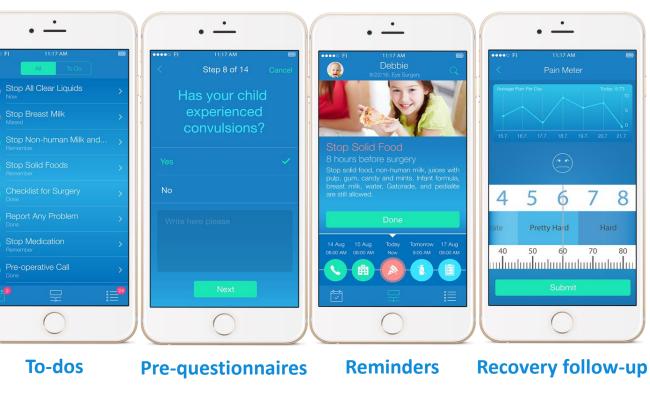
L'UÀ20	cian's name (Medical Doctor):		Telephone: ( )
	Please circl	e the a	opropriate answer.
1.0	es your child have a health problem?		13. Has he/she ever required a blood transfusion? YES NO
2. W	as your child a patient in a hospital?	NO	14. Does he/she have any blood disorders such as
5. D:	ate of last physical exam:		anemia, etc.?
4. Is	your child now under medical care?	NO	15. Has he/she ever had surgery, x-ray or chemotherapy
5. Is	your child taking medication now? YES	NO	for a tumor, growth, or other condition? YES NO
	so, for what?		16. Does your child have a disability that prevents
6. H	as your child ever had a serious illness or operation? YES	NO	treatment in a dental office? YES NO
7. H	so, explain:	_	17. Is he/she taking any of the following?
8. Di	ses your child have (or ever had) any of the following dise	128955?	a. Antibiotics or sulfa drugs YES NO
	Rheumatic fever or rheumatic heart disease YES		b. Anticoagulants (blood thinners) YES NO
ь.	Congenital heart disease YES	NO	c. Medicine for high blood pressure HES NC
c	Cardiovascular disease (heart trouble, heart attack,		d. Cortisone or steroids
	coronary insufficiency, coronary occlusion, high	NO	f. Aspirin
d.	blood pressure, arteriosclerosis, stroke)	NO	g. Dilantin or other anticonvulsant
e.	Anthera D Hav Fever D	NO	h. Insulin, tolbutamide, Orinase, or similar drug YES NC
£	Hives or a skin rash	NO	i. Any other?
	Fainting spells or seizures	NO	18. Is he/she allergic to, or has he/she ever reacted
- ñ.	Hepatitis, jaundice or liver disease	NO	adversely to, any of the following?
i.	Diabetes	NO	a. Local anesthetics
- 31	Inflammatory rheumatism		b. Penicillin or other antibiotics
- 0	(painful or swollen joints) YES	NO	c. Sulfa drugs
k.	Arthritis YES	NO	d. Barbituates, sedatives, or sleeping pills YES NO
1.	Stomach ulcers	NO	e. Aspirin WES NO
m		NO	f. Any other?
n.	Tuberculosis (TB) YES	NO	19. Has he/she any serious trouble associated with any
0.	Persistent cough or cough up blood YES	NO	previous dental treatment?
p.	Veneral disease YES Epilepty YES	NO	If so, please explain:
9.	Epstepsy HES Sickle cell disease YES	NO	<ol> <li>Has your child been in any situation which could expose him/her to x-rays or other ionizing radiators? YES NO.</li> </ol>
	Throid disease YES	NO	21. Last date of dental examination:
ĩ	AIDS YES	NO	22. Has he/she ever had orthodontic treatment
u.	Emphysema YES	NO	(worn braces)?
	Psychiatric treatment	NO	23. Has he/she ever been treated for any gum diseases (gingivitis,
	Cleft lip/palate	NO	periodontitis, trenchmouth, prorrhea)?
х.	Cerebral palsy	NO	24. Does his/her gums bleed when brushing teeth? YES NO
у.	Mental retardation		25. Does he/she grind or clench teeth? YES NO
Z.	Hearing disability	NO	26. Has he/she often had toothaches? YES NO
23		NO	27. Has he/she had frequent sores in his/her mouth? YES NO
	If yes, explain:	-	28. Has he/she had any injuries to his/her mouth or jaws? YES NO
ы	. Was your child premature?	NO	If yes, explain:
	If yes, how many weeks		29. Does he/she have any sores or swellings of his/her
	Other:		mouth or jases?
	ses your child have to urinate (pass water) more		50. Faste you been satisfied with your child's previous dental care? YES NO.
th	an six times a day? YES	NO	
	your child thirsty much of the time?	NO	ADOLESCENT WOMEN:
	as your child had abnormal bleeding associated		51. Are you pregnant now, or think you may be? YES NO
19 D	th previous surgery, extractions or accidents? YES	NO	52. Do you anticipate becoming pregnant?
IL D	oes he/she bruise easily? YES	NO	33. Are you taking the pill? YES NO
			ers are true and correct. If my child ever has a change is the doctor at the next appointment without fail.
Pares	nt's Signature:		Date

Student/Faculty Signatures

Date of Birth:

Age \_\_\_\_\_ Date: \_\_\_\_ Telephone: (\_\_\_\_\_)

**Outdated paper questionnaires** Instructions on a pile of papers Phone only means of communication No continuous exchange of data with hospital





#### **AFTER**



### **REAL-TIME INSIGHT ABOUT PATIENTS**

#### BEFORE

#### PHONE CALLS PAPER WORK NO-SHOWS



#### AFTER

- Real-time data about patient progress
- Automatic alerts for early signs of cancellations and/or complications
- Patient reported outcomes (PROs)
- All forms and clinical pathways in one place





### RESULTS WE HAVE ACHIEVED SO FAR



### Children's Clinic at Helsinki University Hospital



No-shows and cancellations -50%

Phone calls (3 -> 0,5) -80% Patients' net promotion score

96%



### **OUR TRACTION**

#### **Customers & Partners**



#### **Achievements**



*"The largest financial service group in Finland."* 

Winner of OP Smart Health Challenge 2017 (out of 217 international companies).



Tech Tour TOP20 selected digital health company in Europe 2017.



Winner of 2016 Innovation Competition by European Telemedicine Conference.



2016 Finalist of the Pediatric 2040 Innovation Beach competition.



Member of the StartUp Health – The world leading digital health incubator.



**2017** Winner of Partner Prize from Philips Healthcare at Slush Singapore





#### SURGERY MARKET

### EU & USA: 100M operations / year

## Average cost: \$10.000 / operation

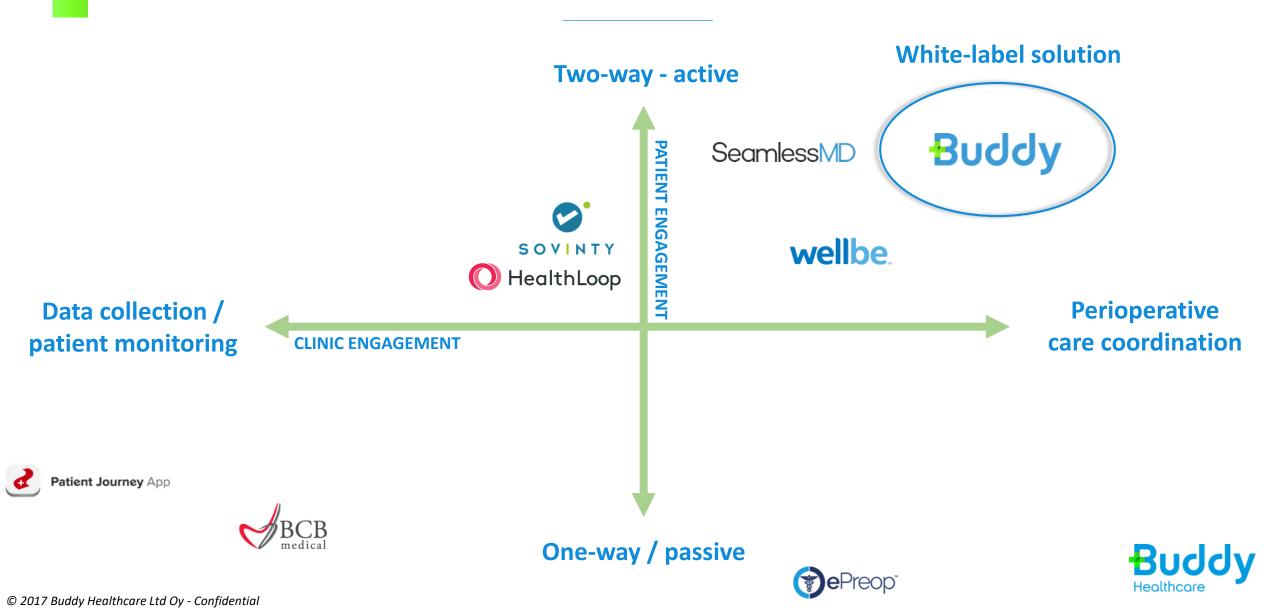
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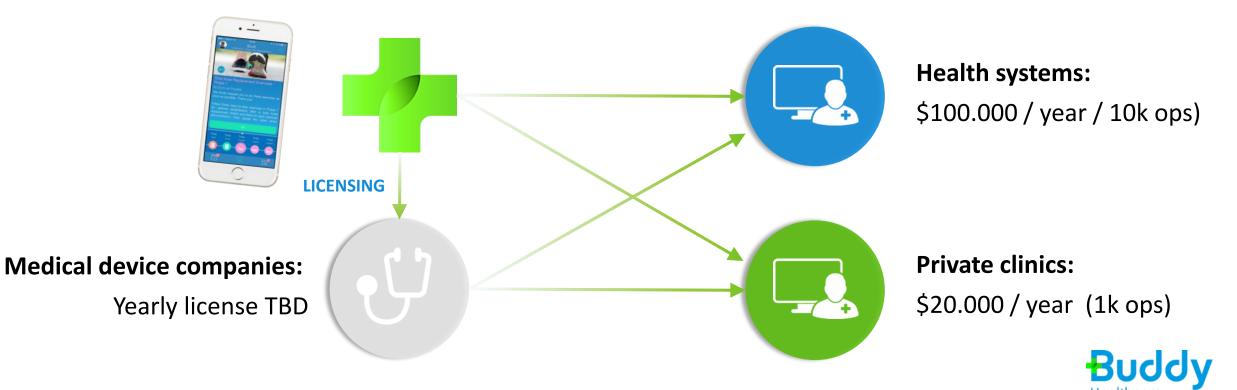
### HOW WE'RE UNIQUE



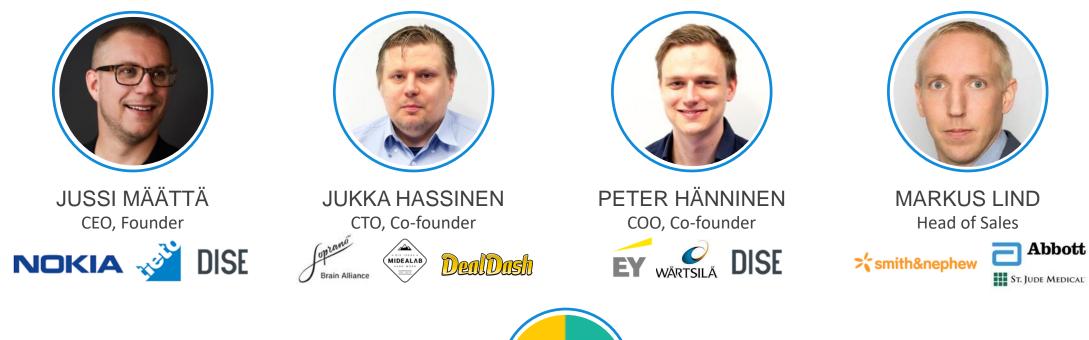


### **BUSINESS MODEL**

#### A turn-key HIPAA-compliant and CE-marked SaaS-service and mobile app provided as white-label



## A TEAM OF EXPERIENCE AND PASSION





STARTUP HEALTH Advisor





### OPPORTUNITY

We are looking for innovative hospitals, surgery clinics and partners who desire to:

1. Create world's best pre- and post-op surgery experiences for patients

2. Improve efficiency and outcomes through engaging patients by digitizing clinical pathways







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